

Be unplugged but still connected with GSC on the Go™

Our mobile app – GSC on the Go – brings you many of the convenient features of Plan Member Online Services, but optimized for your smartphone or tablet. That means quick and easy access to your benefits plan information – anytime, anywhere, 24/7.

Here's what you can do with our app*...

- Show your electronic GSC ID card to your health services provider, dentist, or pharmacist using your mobile device – without logging in to the app.
- Submit online claims for paramedical services, counselling, speech therapy, and monthly orthodontic fees.
- Find a health provider near you and get directions using the GPS technology on your device.
- Check “Drugs on the Go” to see whether your prescription drug is covered under your plan. You can download any required authorization forms onto your device or email them to your doctor – all before leaving their office.
- Submit a mock claim to see whether you are eligible under your plan, how much you will get paid, and other coverage information. Depending on your plan, you can check your eligibility for chiropractic treatment, massage therapy, physiotherapy, prescription eyeglasses and contact lenses, routine eye exams, custom foot orthotics, and dental recall exams.
- View audit notifications and instructions on what to do if your claim is selected for an audit.

Getting started

GSC on the Go is available for iOS (Apple®), Android™, and Windows® smartphones and tablets – and it's free. Here's how to download GSC on the Go:

1. Use the internet browser on your device to go to the GSC website at greenshield.ca > What You Need > Online Services > GSC on the Go. There you can click on one of the store links.



OR

2. Open the applicable app store directly on your device and search for GSC or GSC on the Go.

*Please note that some features may not be available for your benefit plan. Data charges from your mobile service provider may apply when you use this app.



Registered for Plan Member Online Services?

You must be registered for Plan Member Online Services and accept the online claims submission agreement before you can access GSC on the Go. Then all you need is your GSC ID number and the password you use to log in to Plan Member Online Services.

Already have GSC on the Go on your device?

We are always thinking of cool new features and making improvements to our app. Keep an eye out for future updates and check out what's new. Depending on the settings on your device:

- The new version of the app will automatically download;
- You will receive a notification that the new version of the app is available for download in the app store; or
- If you do not receive update notifications on your device, you can download the new version directly from the app store.

Want more information?

Our FAQs will give you even more details about the features of GSC on the Go, as well as additional technical information (if you like that sort of thing). Just visit our website: greenshield.ca > What you need > GSC on the Go and download Frequently Asked Questions.